

RISK MANAGEMENT

Risk comes from not knowing what you're doing

OVERVIEW

Risk is part of our daily work in care delivery. Learning how to assess, identify, communicate, and control the exposure of risk will enable you to develop strategies to keep adverse events from happening before they occur, and to minimize the damage they cause after they have taken place within your organization.

Thus, it is necessary for a healthcare organization to have well trained healthcare risk managers to handle various issues in multiple settings, such as finance, safety and most importantly, patient care.

Joint Commission of Taiwan (JCT) provides extensive training and consultancy services to healthcare professionals and institutions which help the management to reach the goals and face challenges and opportunities.

OBJECTIVES & HIGHLIGHTS

- To have better understanding of risk management.
- To outline a detailed, actionable, feasible, and appropriate plan to help mitigate risks and threats that could adversely impact the organization.
- To obtain the skills to avoid unnecessary cost.

CURRICULUM

The courses are incorporated the theory and practice-based knowledge, and provide the practical skills applied to the participants' daily work. The learning phases are included knowledge, methods, application, practice, and reflection.

MODULES

I. Module 1 : Overview of Risk Management

- Introduction to risk management
- Role of the risk manager
- Risk management process
- Qualifications, experience, skills and competencies for the risk manager

II. Module 2 : Risk Management Framework

- Most common risks in the healthcare organizations
- Risk identification, evaluation, prioritization, mitigation, and monitoring

III. Module 3 : Healthcare Related Risk Management which covers

- Clinical services
- Healthcare workers
- Environment / workplace safety
- IT systems

IV. Module 4 : Managing Incidents and Building a Culture of Safety

- Culture of safety
- Incident related risk management

COURSES DELIVERY

Twelve 2-hour bi-weekly interactive workshops for 6 months which will be conducted via virtual classes. Each workshop includes 20-30 minutes lectures and group discussions.

CREDITS AND LOGISTICS

All participants who have over 80% attendance rate will receive a certificate of participation upon completion of the courses.

FACULTY

Our consultants are savvy professionals who are armed with the experience and agility required to help our clients optimize their performance. We serve our clients with distinction by understand their needs, ability to help them implement and improve the knowledge and skills.

WHO SHOULD PARTICIPATE

- Frontline healthcare workers
- Quality managers / safety officers
- Heads of department
- Hospital owners / C-level executives

LANGUAGE: English/Mandarin

About JCT

VISION

Leading the implementation of forward-thinking values in healthcare.

VALUES

- ★ Humanity
- ★ Integrity
- ★ Professionalism
- ★ Innovation



CONTACT US

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