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Counseling Experiences of the Safe Healthcare Environment Advisory Program at Chiayi Hospital, Ministry of Health and Welfare of Taiwan

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Abstract

In recent years, numerous fires in healthcare institutions in Taiwan have resulted in casualties, highlighting the importance of environmental safety in medical facilities. With growing public concern over the safety of healthcare environments, hospitals must prioritize fire safety, focusing on both patient and fire safety measures. Chiayi Hospital staff participated in the 2023 Fire Safety Module counseling project of the Safe Healthcare Environment Advisory Program to establish a safe medical environment. This program incorporated guidance from external patient safety and fire safety experts to construct safe treatment environments. A thorough inventory of equipment and emergency response plans was conducted, involving the collaborative participation of all staff members to identify institutional vulnerabilities and enhance emergency response capabilities in the event of a fire. On-site inspections and guidance leveraged the counsel of domestic and international experts and scholars to address risk factors unique to the hospital, discussing solutions and areas of improvement to prioritize in accordance with the hospital's limited resources at hand. This paper outlines Chiayi Hospital's experiences in the Safe Healthcare Environment Advisory Program to benefit other hospitals and enhance hospital environmental safety throughout Taiwan.

Keywords: fire safety, emergency response, medical institution, environmental safety

嘉義大病院 守護嘉義兩甲子— 衛生福利部嘉義醫院參與「醫療機構環境安全諮詢計畫(SHEAP)」經驗分享

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摘要

近年國內多起醫療機構火災事件導致人員傷亡，顯示醫療機構環境安全之重要性。民眾對於醫療環境安全愈加重視，醫院應更加重視防火安全，並從病人安全及消防安全著手。嘉義醫院為建構安全的醫療環境品質，特參加2023年醫療機構環境安全諮詢計畫「防火安全模組」輔導計畫，獲取外部專家意見，建構更安全的醫療就醫環境。本次透過全員參與，全面性、系統性的盤點各項硬體設備與緊急應變計畫，瞭解自身的風險脆弱點，提升火災發生時緊急應變處理能力。借助國內外專家學者經驗，現場審視與指導，依照醫院特性或高潛在風險因子，在有限資源下，討論改善的優先順序與相關替代方案。希望藉由本文分享參加輔導計畫之過程與經驗，提供醫療機構共參考，共同提升醫院環境安全。

關鍵詞：消防安全、緊急應變、醫療機構、環境安全